

Home Visiting Systems Coordination Systems Survey Summary Year 8 Siskiyou Region

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The Center for Improvement of Child & Family Services (CCF) at Portland State University integrates research, education and training to advance the delivery of services to children and families. The CCF research team engages in equity-driven research, evaluation and consultation to promote social justice for children, youth, families and communities.

Introduction & Background

The Home Visiting Systems Coordination (HVSC) project aims to create a coordinated home visiting (HV) system that strengthens and benefits all home visiting models as part of each region’s birth-to-five early childhood development system. Regions include counties served by First 5 Siskiyou Children & Families Commission, California; the South Central Early Learning Hub in Douglas, Klamath, and Lake Counties in Oregon; and the South Coast Regional Early Learning Hub in Coos, Curry, and coastal Douglas Counties in Oregon. The long-term goal for the project is to improve outcomes for families and expand each region’s capacity to serve more families.

As part of the HVSC project evaluation, members of the Portland State University (PSU) evaluation team at the Center for Improvement of Child & Family Services (CCF) worked with coordinators in each of the project’s four regions. The CCF evaluation team distributed the electronic survey to HV System Coordinators, who invited their stakeholders to participate. The survey was available in English and Spanish. The CCF evaluation team also invited survey participants to opt-in to receive a \$20 Amazon or Target e-gift card as a thank you for their time.

The HV Systems Survey was developed to gather information about key aspects of the current HV systems, project governance, communication, and collaborative partnerships. The information summarized here shows survey results at baseline and annually thereafter.

Survey Participants

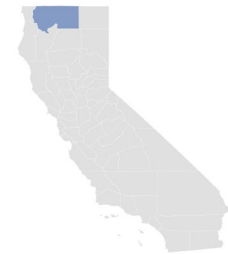
As shown in Table 1a, a total of 55 stakeholders from the four regions participated in the Systems Survey in 2024. This year, Siskiyou participants represented 11% of the total number of respondents.

Table 1a. Count of survey participants in each HVSC region

HVSC Region	Number of Respondents								
	2016	2017	2018	2019	2020	2021	2022	2023	2024
Siskiyou, CA	10	21	29	19	19	11	19	na	6
Eastern OR Baker, Malheur, Wallowa Counties	na	na	na	na	na	na	na	30	21
South Central, OR Lake, Klamath, Douglas Counties	27	32	42	38	33	28	27	na	19
South Coast, OR Curry, Coos, coastal Douglas Counties	20	12	17	17	14	13	23	na	9
Total	57	65	88	74	66	52	69	30	55

As shown in Table 1b, the project achieved an overall 57% response rate, based on the number of stakeholders who were invited to participate. The response rate is, however, only an estimate since coordinators know how many people they send the survey to, but the survey can also be forwarded to others to complete, without the coordinator’s knowledge.

Siskiyou County, CA



Backbone Organization



Contact Info

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Table 1b. Response Rates by Region

HVSC Region	Response Rate								
	2016	2017	2018	2019	2020	2021	2022	2023	2024
Siskiyou, CA	NR	NR	74%	68%	59%	37%	68%	na	54%
Eastern, OR	na	na	na	na	na	na	na	100%	41%
South Central, OR	NR	NR	81%	75%	87%	62%	52%	na	100%
South Coast, OR	NR	NR	81%	89%	82%	46%	>90%	na	56%
Total	NR	NR	79%	76%	76%	50%	70%	100%	57%

*"NR" indicates that Response Rate was not reported for 2016 and 2017.

Siskiyou region survey participants in 2024 worked in organizations with programs across sectors. Most participants worked in organizations delivering early learning programming, including home visiting.

Table 1c. Type of Program or Organization Represented by Survey Respondents

Type of Program / Organization ¹	Number of Respondents	% of Respondents (n=6)
Early Learning (e.g., Head Start, preschool, child care)	3	50%
County, Hub, or regional organization	2	33%
Home visiting program	2	33%
Health care, including public health, hospitals	1	17%

For more information about participants, find additional details in Appendix A.

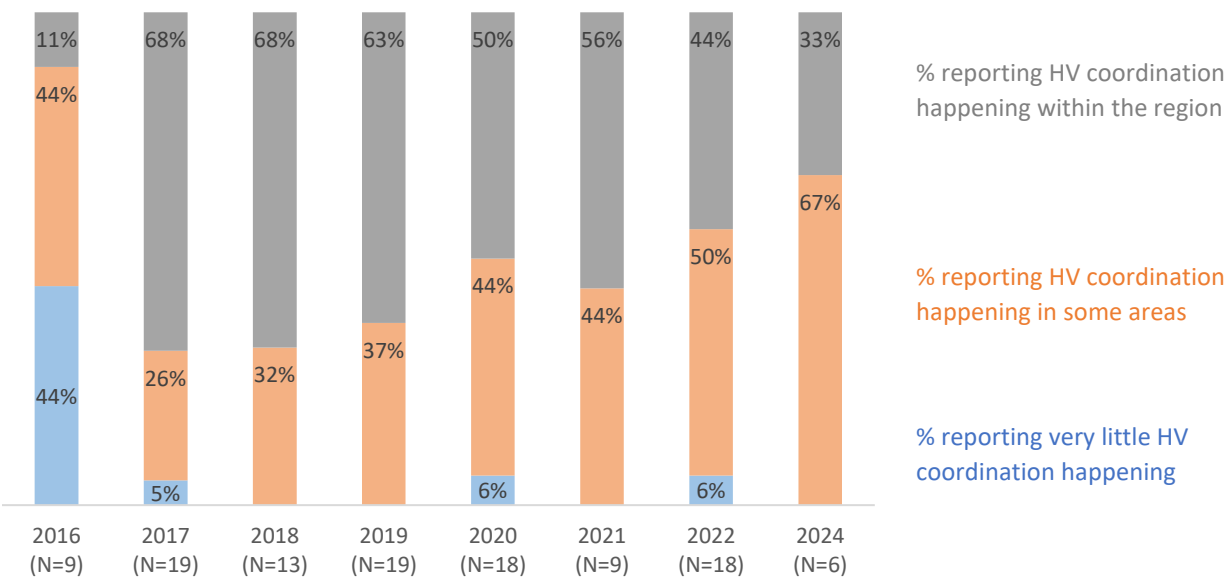
Overall Home Visiting Systems Coordination

A total of 6 respondents (100%) reported that they participate in the HVSC project leadership, steering committee, or advisory group for their region, more than recent prior years. In 2024, intentional outreach was focused on engaging members of the leadership group in the survey process.

Table 1d. Leadership & Governance Participation	Number of Respondents	% of Respondents
2016 Survey Participants (n=10)	8	80%
2017 Survey Participants (n=21)	14	67%
2018 Survey Participants (n=28)	13	46%
2019 Survey Participants (n=19)	9	47%
2020 Survey Participants (n=18)	9	50%
2021 Survey Participants (n=11)	3	27%
2022 Survey Participants (n=18)	10	56%
2024 Survey Participants (n=6)	6	100%

¹ Totals do not equal 100% because respondents can endorse more than one category.

Figure 2. Survey participants increasingly report coordination happening in some areas in the region.



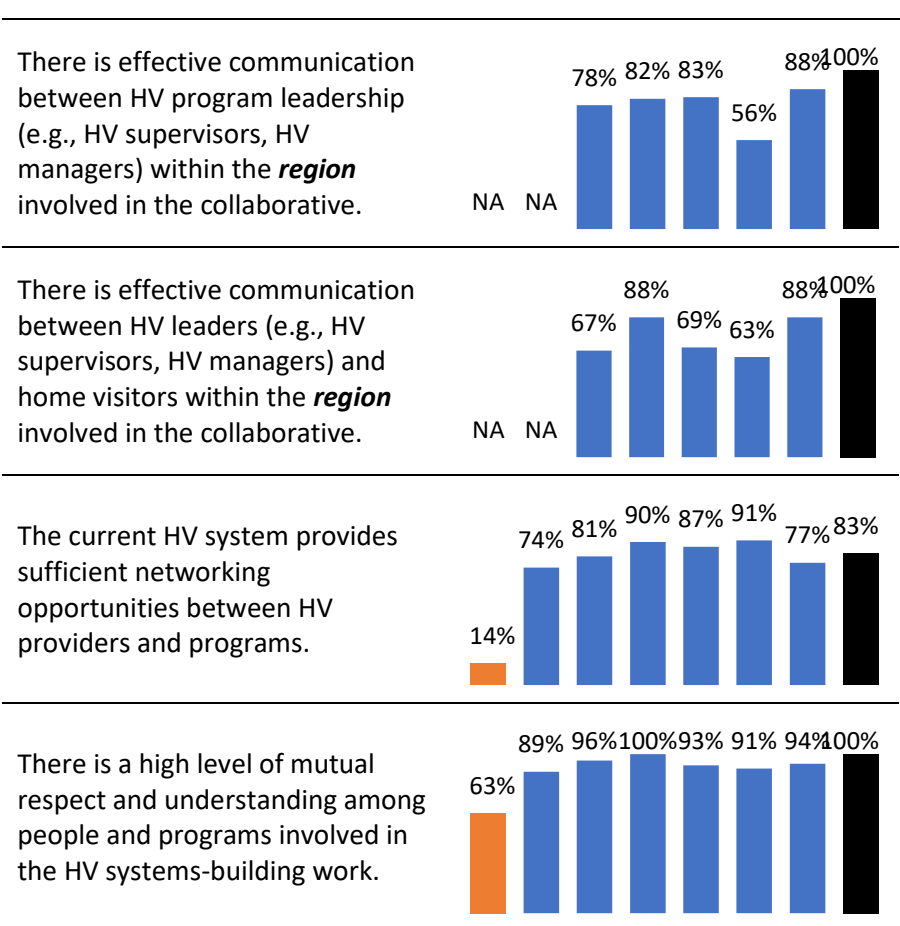
Compared to the first year of the project, when 11% of survey respondents reported that home visiting coordination was happening across the region, this was 33% of participants in 2024. A larger proportion of survey respondents report that coordination is happening in communities throughout the region, compared to the region overall. This suggests that efforts to strengthen coordination at a local level may be a focus of Siskiyou’s work, and is recognized by community partners over the course of the project.

Survey Domains

The following tables show the percent of respondents across regions who, on average, “Agree” or “Strongly Agree” with the items that make up each domain. Survey items are grouped into different domains that comprise effective HV collaborative groups and a coordinated HV system. Although there were 6 total survey respondents in 2024, the number of valid responses for each region and domain may vary due to respondents skipping items or reporting they “Don’t Know.”

Communication & Collaboration

Table 2. Communication & Collaboration Domain (% SA/A²)³



Communication & Collaboration Highlights

Ongoing efforts to promote communication among HV leaders, home visitors, and programs has resulted in higher levels of favorable responses from respondents.

While survey respondents felt that they had more networking opportunities compared to 2022, through ongoing efforts the Siskiyou region could continue increasing access to these networking opportunities for partners throughout the region.

“We have come together and have monthly meetings to get to know each other.”
– Survey Respondent

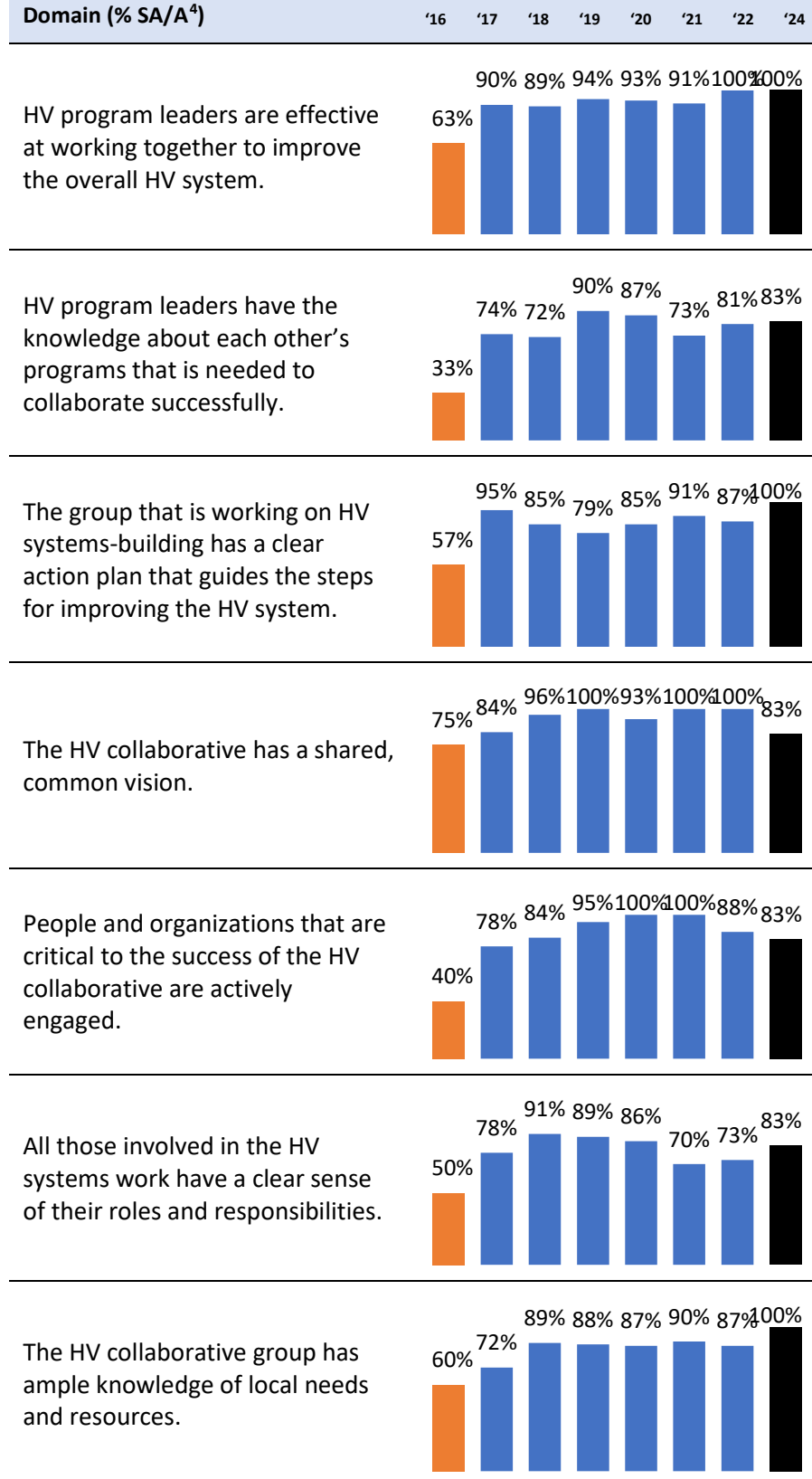
When asked if there was anything else they would like to share about communication and collaboration among home visiting and other family support programs, respondents did not share additional comments.

² “% SA/A” is the percent of respondents who reported they Agreed or Strongly Agreed with the item.

³ “NA” indicates that the survey item was not included in prior years, so we report Not Applicable for those time points.

Governance & Planning

Table 3. Governance & Planning Domain (% SA/A⁴)



Governance & Planning Highlights

Survey respondents agree that individuals engaged in governance and planning for the HVSC work have established and continue to maintain a strong foundation for effective collaboration.

However, survey results also suggest a small decline in the region's perception of a shared common vision and a need for more active participation from parties that are crucial to the success of collaborative engagement. This could help indicate a potential area of focus for the coming year.

"Getting so many community organizations involved in the efforts is a big accomplishment. The collaboration between program and community partners is amazing, and HV System Coordination Coordinators are doing an excellent job in working to increase engagement efforts."

— Survey Respondent

⁴ "% SA/A" is the percent of respondents who reported they Agreed or Strongly Agreed with the item.

When asked if there was anything else they would like to share about governance structures, roles, and responsibilities of those in home visiting collaborative work, respondents added:

- “Nearly all organizations in the system have had staff changes so new staff and new learning and trust development is at the center of our progress.”

Coordinated Referral

Table 4. Coordinated Referral & Capacity Domains (% SA/A ⁵)	'16	'17	'18	'19	'20	'21	'22	'24
The HV system currently meets the needs of all families in our region who are interested in services, through HV or connecting to the other family support programs.*	NA	NA	NA	56%	86%	50%	54%	67%
HV programs currently have the capacity to meet the needs of culturally and linguistically diverse families in our community.	29%	50%	75%	31%	50%	63%	67%	67%
HV program staff currently reflect the diversity of families in the region.*	NA	NA	NA	60%	55%	86%	50%	83%
Our community uses a shared/common referral form to facilitate family access to HV services.	14%	24%	33%	31%	79%	100%	67%	67%
There are effective <i>informal</i> referral agreements between/among HV and other programs in our community.	33%	67%	63%	82%	67%	89%	77%	83%
There are effective <i>formal</i> referral agreements (i.e., MOU's, MOA's, contracts) between/among HV and other programs in our community.	33%	61%	53%	67%	92%	88%	58%	100%

*"NA" indicates that the survey item was not included in prior years, so we report Not Applicable for those time points.

Coordinated Referral Highlights

A high percentage of respondents felt that the current HV system generally meets the needs of families in their community. Programs are communicating and collaborating with each other in order to provide services to families.

At the same time, a focus on. Increasing overall program capacity could be beneficial for the region as a whole.

One survey respondent offered their hope for the coming year:

“More coordination, more support for rural areas.”

⁵ “% SA/A” is the percent of respondents who reported they Agreed or Strongly Agreed with the item.

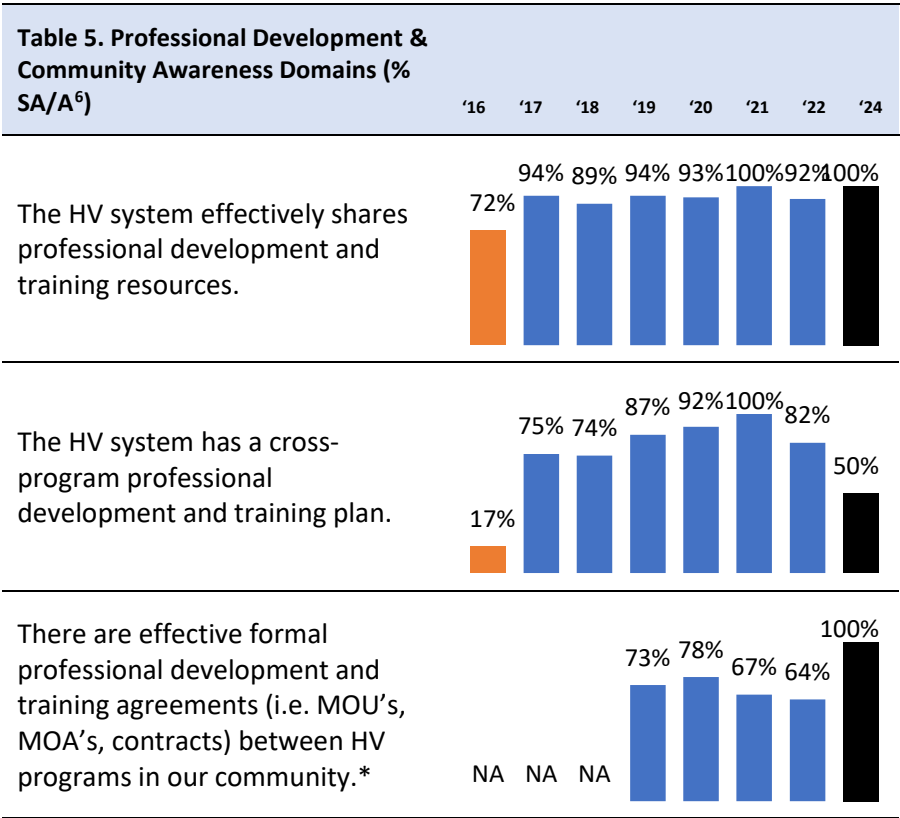
When asked to describe how they or their organization is working on coordinated referral with partners such as self-sufficiency, child welfare, or maternal or pediatric health care providers, respondents added:

- “We are always referring to other agencies.”
- “Coordinated referral form is used, however more is underway for a closed loop referral system.”

When asked if they have anything else to share about the home visiting and family support referral process or capacity in the home visiting system in their community to meet the needs of all families, respondents added:

- “With such small and unique communities, sometimes the best referral is word of mouth.”

Professional Development & Community Awareness



Professional Development Highlights

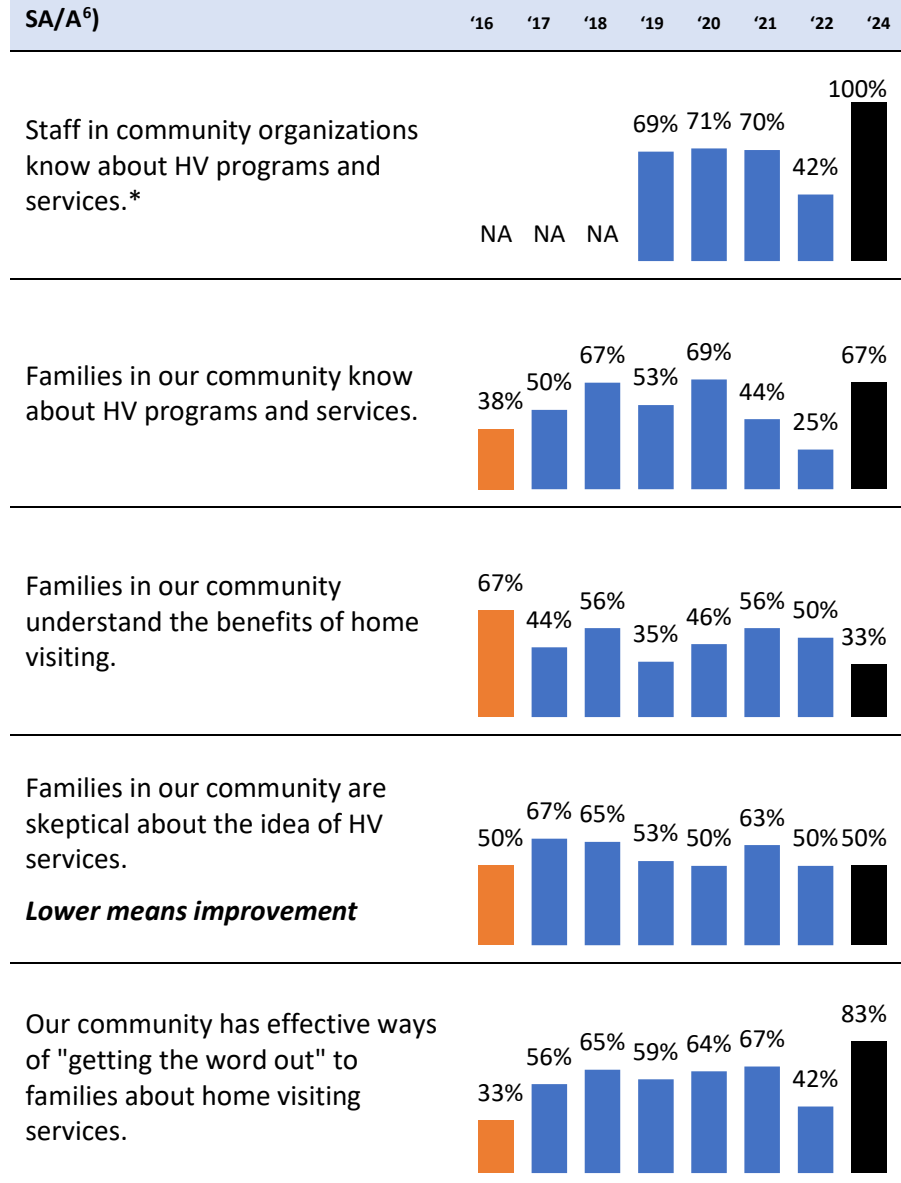
Although survey respondents agreed that there is sharing of professional development and training resources in the HV system, there are lower levels of agreement that the HV system has a cross-program training plan, indicating an area for potential focus. This is also a change that could be related to reductions in funding and resources to focus on planning.

“I think we need to continue to update goals and keep evolving.”

– Survey Respondent

⁶ “% SA/A” is the percent of respondents who reported they Agreed or Strongly Agreed with the item.

Table 5. Professional Development & Community Awareness Domains (% SA/A⁶)



Community Awareness Highlights

Survey respondents agreed that staff in community organizations know about HV programs and services, reflecting a dramatic increase from prior years.

At the same time, fewer survey respondents agreed that families know about HV services, and fewer still felt that families understand the benefits of HV. However, more survey respondents also felt that the community has effective ways of getting the word out to families.

One survey respondent highlighted their hope for the coming year:

"Continue to educate families on the benefits of home visiting and the program services available."

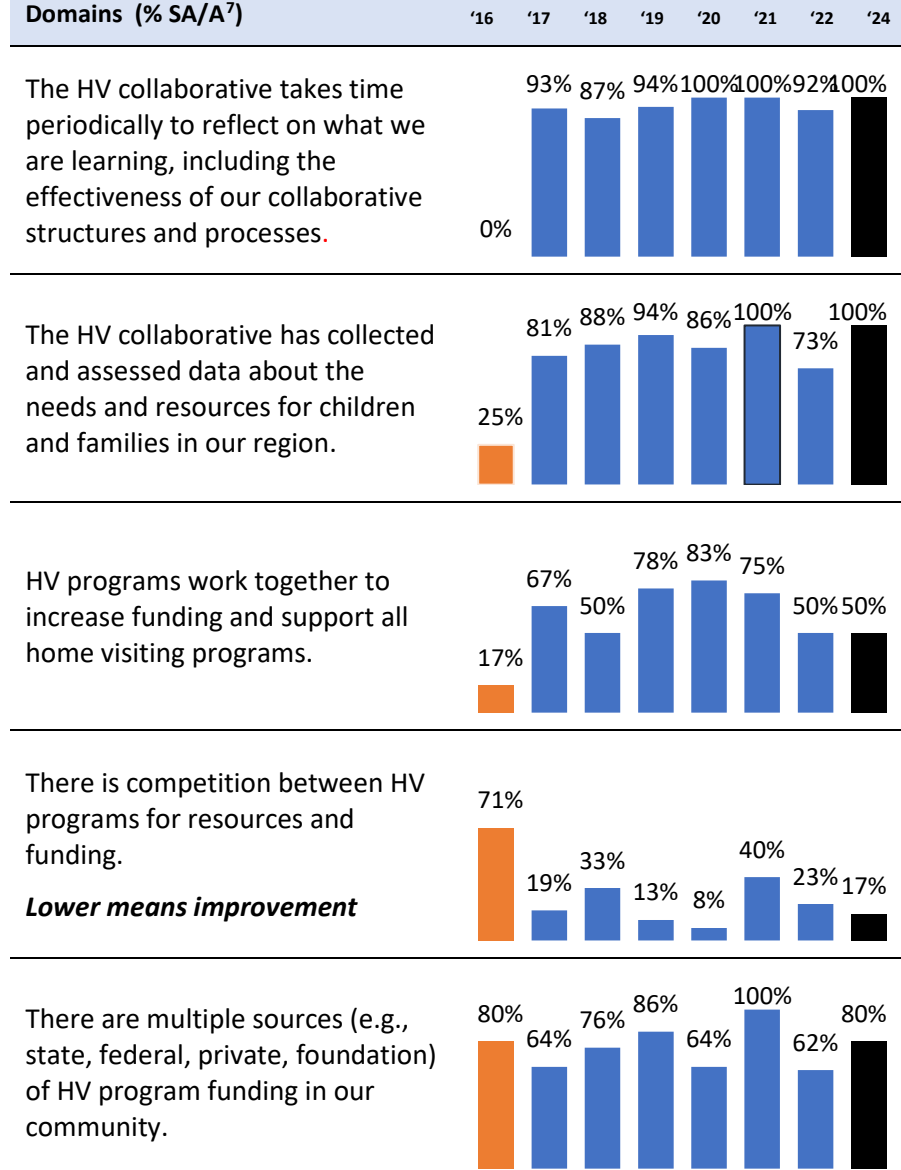
- Survey Respondent

When asked if they have anything else to share about home visiting professional development or community awareness-raising plans and strategies in their community, respondents added:

- *"Excellent Professional Development offerings, and this year benefitted from reflective practice sessions."*

Continuous Program Improvement & Sustainability

Table 6. Continuous Program Improvement & Sustainability Domains (% SA/A⁷)



*"NA" indicates that the survey item was not included in prior years, so we report Not Applicable for those time points.

Sustainability Highlights

Respondents agreed that the HV collaborative takes time to reflect on data, use, and needs and strengths of communities.

Although half of respondents agreed that HV programs work together to increase funding for all HV, there is also a sense that competition among programs is dramatically reduced.

⁷ "% SA/A" is the percent of respondents who reported they Agreed or Strongly Agreed with the item.

Reflections on Year 8 of the Project

Based on the 2024 survey responses, there are some clear areas of progress that respondents highlighted, as well as areas for continued growth, hopes for where work can focus, and challenges that will need to be navigated.

Key Accomplishments

- Building new and maintaining existing relationships among staff and between programs.
- Sustaining governance and planning structures.
- Continuing to sustain efforts that promote shared professional development opportunities among partners.

Opportunities for Growth

- Communicating a cross-program HV training plan with HV and family support program partners.
- Identifying opportunities to coordinate with regional and state partners around community awareness raising efforts of HV and family support programs available to families, and benefits of participation.

Hopes for Coming Year

- Continuing work to expand use of coordinated referral forms and systems among existing and new community partners, particularly in rural areas of the region.
- Engaging parents as leaders in decision-making to inform HV systems change.
- Continuing to build awareness with community partners and families to understand the availability and benefits of HV supports in the community.

Challenges to be Addressed

- Resourcing systems change work in order for partners to meaningfully engage.
- Engaging partners in strategic planning around shared goals.

Appendix A: Survey Participants, Year 8

Table 7. Counties Reflected by Survey Respondents	Number of Respondents	% of Respondents (n=6)
Siskiyou	6	100%
Modoc	1	17%
Lassen	1	17%

Table 8. Type of Roles Represented by Survey Respondents	Number of Respondents	% of Respondents (n=6)
Program manager or director	4	66%
Direct service provider, home visitor	1	17%
Supervisor	1	17%

Table 9. Race/Ethnicity Reported by Survey Respondents	Number of Respondents	% of Respondents (n=6)
White	3	50%
American Indian or Alaska Native	2	33%
Hispanic or Latino	1	17%

Appendix B: Open-Ended Questions, Full Set of Responses

1. What has been the most important accomplishment of the HV collaborative work in your county or region over the past year?

Relationship-building

- “We have come together and have monthly meetings to get to know each other.”
- “Collaboration between the home visitors and support for home visitors. Increased partnerships between home visiting programs.”

Coordinated referral efforts

- “Getting so many community organizations involved in the efforts is a big accomplishment. The collaboration between program and community partners is amazing, and HV System Coordination Coordinators are doing an excellent job in working to increase engagement efforts.”
- “We also have learned about each other's programs reducing duplication and increasing coordination.”

Professional development

- “Trainings, Meetings, and Home Visit gatherings.”
- “Opportunity to grow and learn from each other through the gatherings and relationship building.”

2. What is the most important thing you hope the HV collaborative work in your county or region can accomplish in the coming year?

Professional development and workforce support

- “More self-care events should be held for home visitors. They do such an amazing job and could use downtime together and for themselves. Maybe providing gift cards or parties that show appreciation for the hard work they do.”
- “Continue to create more networking opportunities and self-care events.”

Expanding services to rural areas

- “More coordination, more support for rural areas.”

Engaging families in decision-making

- “Recruiting parents for the advisory board. I think it would be great to have the ‘parent voice’ among the group.”

Community awareness-raising

- “Continue to educate families on the benefits of home visiting and the program services available.”

3. What is the biggest barrier or challenge that will need to be addressed in order to move this work forward?

Time & resources required for collaboration

- “Getting everyone together at the same time. We would love to have every home visitor together once a year. Our county is very large so it is not always easy for home visitors that have to travel far.”
- “Program staff are busy. There are a lot of opportunities to engage with the group, but it doesn’t always work out that everyone can come to the table at the same time. I think that there is a lot of information that is being missed because of this.”

Large geographic area

- “Large rural areas with limited services.”

Policymaker support

- “Time and legislative priority in the area.”

Strategic planning

- “I think we need to continue to update goals and keep evolving.”

4. Is there anything else you want to tell us about the HV collaborative work in your county or region?

Ongoing relationship-building necessary

- “Nearly all organizations in the system have had staff changes so new staff and new learning and trust development is at the center of our progress.”

Flexibility with coordinated referral efforts

- “With such small and unique communities, sometimes the best referral is word of mouth.”

Structures to support practice change

- “Excellent PD offerings this year benefitted from reflective practice sessions.”